

**REQUEST FOR PROPOSALS
FREEWAY MANAGEMENT SYSTEM PHASE 1B:
TRAVELER INFORMATION SYSTEM, UNIT 4A:
INTERACTIVE VOICE RECOGNITION
FEDERAL-AID PROJECT NO. IM-0300(116)**

The Hawaii Department of Transportation, Highways Division, is soliciting proposals for an Interactive Voice Response (IVR) phone system to be used as a dissemination channel in HDOT's Traveler Information Program for freeways and other state highways. At the outset, the system will provide information for, and be available on, Oahu. As funds and data become available, there may be an opportunity for growth to cover additional islands. Sealed Proposals will be received at the Contracts Office, Department of Transportation, 869 Punchbowl Street, Honolulu, Hawaii 96813, until 2:00 p.m., Hawaii Standard Time (HST), February 1, 2010.

Offerors will be responsible for the development, design, implementation, and hosting of an IVR system to provide traveler information, through a three-digit 5-1-1 dial, to the public on Oahu, and possibly on other islands as well, at a later date.

Persons, firms or entities that are interested in being considered for providing the services described in this announcement and who have the qualifications and the resources to do so may obtain specifications for the proposal at the above office. Inquiries in regards to obtaining the specifications may also be made by calling (808) 587-2130.

Any person, firm, or other entity that submits a proposal must, at the time of contract execution, provide the State of Hawaii with a statement or certificate from the Hawaii State Director of Taxation and the Internal Revenue Service to the effect that all delinquent taxes, interest, and penalties levied or accrued against said person, firm, or corporation have been paid, and any other evidence requested by and acceptable to the

contracting officer to demonstrate that the Offeror is not in default on any obligation due to the State of Hawaii, any of its political subdivisions, or the Internal Revenue Service.

The U.S. Department of Transportation Regulation, entitled "Nondiscrimination in Federally-Assisted Programs of the U.S. Department of Transportation", Title 49, Code of Federal Regulations (CFR) Part 21 is applicable to this project. Offerors are hereby notified that the Department of Transportation will affirmatively ensure that the contract entered into pursuant to this advertisement will be awarded without discrimination on the grounds of race, color, sex and national origin (as directed by 23 CFR Part 200).

Approximately \$1,200,000.00 has been programmed for this project.

Each proposal shall be in the form established in the specifications. For additional information concerning this project, contact Mr. Benson Chow at (808) 692-7676 or by facsimile at (808) 692-7690, or at 601 Kamokila Boulevard, Room 602, Kapolei, Hawaii 96707.

The Director of Transportation reserves the right to cancel this request for proposals, to reject any or all proposals in whole or in part and to waive any defects in any proposals in the best interest of the public.


BRENNON T. MORIOKA, Ph.D., P.E.
Director of Transportation

Internet Posting: December 15, 2009

REQUEST FOR PROPOSALS

The receiving of sealed proposals for **FREEWAY MANAGEMENT SYSTEM PHASE 1B: TRAVELER INFORMATION SYSTEM, UNIT 4A: INTERACTIVE VOICE RECOGNITION, FEDERAL-AID PROJECT NO. IM-0300(116), ISLAND OF OAHU**, at the Contracts Office, Department of Transportation, 869 Punchbowl Street, Honolulu, Hawaii 96813, scheduled for 2:00 P.M., February 1, 2010, is hereby POSTPONED UNTIL 2:00 P.M., February 16, 2010.



BRENNON T. MORIOKA, Ph.D., P.E.
Director of Transportation

Advertised: January 25, 2010

1/21/10